

# WHAT IS UCaaS?

UCaaS refers to a phone system that uses Voice over Internet Protocol to provide a Cloud based phone system for businesses. Often this service is provided by a network service provider as part of an overall network solution.



## Voice and Telephony

UCaaS aims to eliminate the common problems that companies face when keeping people connected. Services integrated into your UCaaS technology, can provide access to any form of messaging. Instant messages, voicemail, transcriptions, and social media chat create workplace efficiency when used correctly.



## Video and Meeting Solutions

The Cloud ensures that your employees do not need to work in the same building to collaborate on projects together. It is possible to share files, host conversations and meetings, and launch presentations from a computer, tablet, or smartphone.



## Presence

Having access to seeing what your workers are doing benefits the company. Having features that can show when your workers are in a call, available or unavailable to chat, and if they are in a meeting makes it easier to access the support they need.



## Mobility and Apps

Both on-premise and remote workers need access to support and tools to do their daily tasks. Having mobility as a part of your business strategy allows anyone to take work out of the office and into their homes.

**Call now if  
would like:**

- Employee Mobility
- Scalability
- Secure
- Reliable Uptime
- Quick Installation
- Cost Savings
- Local Virtual Phone Numbers
- Easy-to-Use Software

